

Media Communications · 2014-Present

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PROBLEM

“Students can design, but struggle to explain why.” Media students show strong technical skills but struggle to connect software proficiency with strategy, research, audience awareness, and professional communication. Assessments revealed gaps in:

- PSLO 01: Selecting appropriate tools/technologies
- PSLO 04: Creating strategic design/communication solutions

Performance was inconsistent—especially in early coursework, during the pandemic, and among transfer students missing foundational skills. The Social Change campaign aimed to improve students’ strategic thinking, research-based design, and ability to apply skills cohesively across two semesters.

PLAN

“Connect design decisions to evidence and purpose.” A two-course Social Change campaign was implemented to strengthen student research, strategy, and civic engagement, measured through writing quality, prototypes, and reflections:

1. **Creative Brief + Research Workshops:** Students defined goals, audiences, and supporting evidence.
2. **Community Interviews:** Each student interviewed a local organization tied to their topic.
3. **Ongoing Assessment:** Self, peer, instructor, and public feedback during the Spring Gallery Show.
4. **Longitudinal PSLO Comparison:** Measuring progress across semesters and cohorts.

ASSESSMENT ACTIVITY

Student work is assessed through self-evaluation, peer review, instructor feedback, and public response. This evaluation follows six key phases of design practice: orientation, analysis, ideation, prototyping, implementation, and debriefing. Feedback is integrated throughout the process, creating a supportive learning environment that encourages growth, reflection, and continuous improvement.

- **Graphic Design I:** Topic selection, research, Creative Brief, ideation, early prototypes.
- **Graphic Design II:** Community interview, reflection, strategy refinement, full campaign, public exhibition.

Evidence collected from: Creative Brief scores, design drafts and prototypes, interview reflections, peer critiques, public feedback, and PSLO-aligned instructor evaluations. Data were compared across multiple years to identify improvements, gaps, and trends.



RESULTS AND DATA

“The more real the problem, the stronger the design.” Key findings:

- Structured research + civic engagement = significantly improved performance.
- MGD1033 rose from 25% (2021) → 100% (2024).
- Pandemic and transfer-student gaps visibly impacted communication skills.
- Spring cohorts consistently exceed PSLO benchmarks.

PSLO Performance Summary: Outcome	Fall Average	Spring Average	Change
PSLO 01: Tool Selection	52.00%	92.31%	+40.31%
PSLO 04: Design/Communication	69.77%	100.0%	+30.23%

Cohort Growth	Fall %	Spring %	Change
2020-21	57.14%	80.00%	+22.86%
2021-22	25.00%	100.0%	+75.00%
2023-24	33.33%	71.43%	+38.10%
OVERALL	65.77%	97.52%	+31.75%

CLOSING THE LOOP and NEXT STEPS

“Consistency early = excellence later.”

- Strengthen scaffolding in Graphic Design I to stabilize early-course skills.
- Refine PSLO 04 rubric for consistency and clearer feedback.
- Build hybrid-resilient teaching strategies to avoid future disruptions.
- Add a civic engagement rubric to formally measure interview quality and integration.
- Implement a skills readiness check/bootcamp for transfer students.